

WE ARE HERE TO HELP!

Send us your questions or comments:

ATLAS POTS

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PRODUCT INFORMATION

Resin, composite and fiberglass planters are reinforced through the rims and the body of the planter.

Each product line has its own unique characteristics, finishes, and how it will age/or weather. We make every effort to disclose these characteristics, and list them on our website. However, please ask if you have any questions or concerns.

PLEASE HANDLE WITH CARE

All lightweight planters must be handled gently. Planters can sustain scratches or chips, Please exercise care even when moving empty planters.

STORE POLICY

No refunds. Exchange or in-store credit within 14 days of purchase. Items must be in new, original, unused condition. Items sold for 25% off or more, are final sales.

Re-stocking fees will apply to items returned for exchange. Final sale items have no warranty, nor any eligibility for exchange and returns.



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THANK YOU

Thank you for shopping with us!

We want to go over some tips and care for your planter. With proper care, these planters will provide years of enjoyment.

Planters are checked prior to leaving the warehouse.

As soon as you receive your planters: **please remove shrink-wrap and cardboard immediately.** If left on, the finish of the planters can become marked or damaged, especially if planters are left out in the sun. If you are not using your planters right away, store them in a dry place on a flat surface.

TIPS & CARE

Planters are moulded of multiple pieces so moving a full planter can twist and/or add stress to the body of the planter. Moving larger planters (that are full) should be emptied prior to moving to prevent damages.

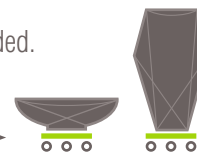
CLEANING

a soft, damp cloth is all that is needed.

Do not pressure wash.

USING DOLLIES

the entire bottom of the planter must be supported by the dolly.



INDOOR USE

To prepare planters for indoor use:

- 1| Plug holes.
- 2| Line the entire inside of the planter with a 3-5ml poly.
- 3| Create a void at the bottom of the planter for drainage. (lava rock, non-biodegradable styrofoam.)
- 4| 1 sheet of landscape cloth over the drainage rock.
- 5| Add sterilized indoor potting soil.

Ask us for more details about indoor planter use!

WARRANTY

All regular-priced purchases come with a one year manufacturer's warranty from date of purchase. This includes issues affecting the finish and structure of a planter that has been properly handled, planted, placed and is draining well. All planters require excellent drainage. Composite POLYFIBER planters that continue to hold excessive water for prolonged periods of time will leach and break down.

PLEASE ENSURE WATER CAN EASILY VACATE THE PLANTER.

Warranty does not include fading, scuffs, scratches, or chips. Warranty is void if planter is improperly handled, draining poorly, drainage holes are plugged, planter has been insufficiently supported, or is not placed on level ground, or is altered in any manner.

Warranty covers planters only and does not cover any other costs or claims. Atlas Pots will repair or replace defective planters, at its discretion.

Exercise caution if using saucers: this can prevent the proper drainage of your planter.

Please keep your receipt.

Original receipts required for all exchanges or warranty issues.

PLANTING TIPS



Appropriate sized rootball for planter

1 sheet of landscape cloth

Drainage: lava rock, rounded drainage rock, or non biodegradable styrofoam chips.

ENSURE PROPER DRAINAGE!

*Pot Feet or Tiles spaced 30cm (12") apart

*Please ensure planters are level and draining well

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